

Referred to here as OCHW / OR CCB#213326

CUSTOMER AGREEMENT

Client Name: _____

Service Address: _____

Billing Address: _____

Phone: Mobile: _____ Other: _____

Email Address: _____

Entry Method to Home: Key? _____ Code? _____ Other? _____

Services: OCHW shall provide the following services to customer:

Check windows and doors for any damage or signs of intrusion, visually inspect the exterior walls and gutters for visible signs of water or other maintenance issues. Check exterior lights, replace bulbs when necessary. Visually check for any insect or pest intrusion. Check decks, steps and walkways for excessive leaves or debris. Visually check the overall interior of the home, including ceilings, windows and doors for stains/ signs of water leaks. Visually check circuit breakers and reset any that may have flipped and ensure no further action necessary, verify appliances work properly, flush all toilets and wait until the run is complete, ensure heating system is working properly, check for signs of mildew and mold. Reset security system upon departure.

Inspection Report: OCHW shall transmit a checklist report after each inspection visit to customer.

CONTRACT BASED ON FREQUENCY (Select with a "X")

WEEKLY (4 visits/mo.) _____ \$29/visit

BIMONTHLY (2 visits/mo.) _____ \$39/visit

MONTHLY (1visit/mo.) _____ \$49/visit

Starting Date: _____

PAYMENT TERMS

Net 15 days upon receipt of monthly invoice.

STANDARD OF CARE

OCHW will perform its services on a best efforts basis. No other representation, express or implied, and no warranty or guarantee are included or intended in this agreement, or in any report, opinion, work product, document or otherwise. This section sets forth the only warranties provided by the company concerning the services and related work product.

APPROVALS AND AUTHORIZATION

Client herein agrees and contracts with OCHW for the services stated in this Service Agreement and for all other services as requested by Client in future and for such services rendered. Client attests to having full ownership and/or authorization to contract services as the home owner to said property. Client has further full authority to permit home and property access including all gated community access points. Client shall be responsible to inform all home and community security entities of agreement to have OCHW personnel, enter the community and access the premises. False, inaccurate or incomplete information shall be the responsibility of the Client and shall void all responsibility of OCHW.

DAMAGE, MISSING OR BROKEN ITEMS

OCHW is not responsible for any damage to the property (unless actually caused by our negligence), or missing items, under any circumstances in the event of theft, vandalism, negligence of Client's invited individuals, or acts of nature. In such events Client agrees to look solely to its home-owners insurance for recovery.

LIABILITY

OCHW's liability for any work performed in connection with this agreement shall be limited to the payment received by OCHW from the customer for the particular service provided giving rise to the claim. Notwithstanding anything to the contrary in this agreement, OCHW shall not be liable for any special, indirect, consequential lost profits, or punitive damages.

TERMINATION

Either party may terminate this Service Agreement at any time for any reason by written (including email) or oral (including voicemail) notice. Cancellations to be received by month-end before a new month of service begins.

I have read this agreement and understand and accept it.

CLIENT _____ Date _____

Signature

OCHW _____ Date _____

Signature